

JetRoute Shipping – Privacy Policy

Effective Date: May 15, 2026

JetRoute Shipping values customer privacy and is committed to protecting the personal information collected through our website, mobile applications, social media platforms, branches, and shipping services.

This Privacy Policy explains how JetRoute Shipping collects, uses, stores, protects, and discloses customer information.

1. Information We Collect

- Full name
- Email address
- Phone number
- TRN (Tax Registration Number)
- Shipping and delivery information
- Billing and payment information
- Government-issued identification where required
- Package and transaction history
- Website usage data
- Device and browser information
- Cookies and tracking information

2. How We Use Customer Information

- Shipment processing
- Customs clearance
- Delivery coordination
- Customer communication
- Fraud prevention
- Payment processing
- Account verification
- Service improvements
- Marketing and promotional communication
- Legal and regulatory compliance

3. Electronic Communication Consent

Customers consent to receiving notifications, invoices, updates, and promotional communication through email, SMS, WhatsApp, mobile applications, or social media platforms.

4. Information Sharing

JetRoute Shipping does not sell customer information. Information may be shared with customs authorities, shipping carriers, payment processors, government agencies, or law enforcement where legally required.

5. Data Security

JetRoute Shipping implements reasonable security measures to protect customer information against unauthorized access, misuse, loss, disclosure, or destruction.

6. Cookies & Website Tracking

Our website may use cookies and analytics tools to improve website functionality, customer experience, and marketing performance.

7. Customer Responsibilities

Customers are responsible for providing accurate information, protecting login credentials, and reporting suspicious account activity.

8. Third-Party Websites

JetRoute Shipping is not responsible for the privacy practices or content of third-party websites linked through our platforms.

9. Data Retention

Customer information may be retained for legal, operational, customs, accounting, and security purposes.

10. Customer Rights

Customers may request updates or corrections to personal information through official JetRoute Shipping communication channels.

11. Children's Privacy

Services are not intended for individuals under eighteen (18) years old without parental authorization.

12. Legal Disclosure

Customer information may be disclosed where required by Jamaican law, customs regulations, court orders, or government investigations.

13. Changes to this Privacy Policy

JetRoute Shipping reserves the right to modify this Privacy Policy at any time. Continued use of our services constitutes acceptance of updated policies.

14. Contact Information

JetRoute Shipping

Phone: (876) 289-5087

Email: support@jetrouteshipping.com

Location: Jamaica